

Support Services

The Area Agency on Aging of Northwest Arkansas offers other support services to the caregiver which include:

Adult Day Centers: Offers social, recreational and health-related services during the day.

Care Coordination: Professional assistance to evaluate your needs and arrange services to meet those needs.

Personal Emergency Response Systems: Utilizes state of the art equipment to access needed assistance or emergency help to an individual at the push of a button.

Home Delivered Meals: More than just a hot meal, drivers are trained to check on client welfare.

Senior Housing: Area Agency on Aging manages government subsidized housing in Baxter, Benton, Carroll, Marion and Washington counties.

Area Agency on Aging of Northwest Arkansas, Inc.

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Counties we serve:

Baxter Benton Boone
Carroll Madison Marion
Newton Searcy Washington

The Area Agency on Aging of Northwest Arkansas, Inc. (Agency) complies with all civil rights provisions of federal statutes and related authorities that prohibit discrimination in programs and activities receiving federal financial assistance. Therefore, the Agency does not discriminate on the basis of race, sex, color, age, national origin, religion or disability, in the admission, access to and treatment in the Agency's programs and activities, as well as the Agency's hiring or employment practices. Complaints of alleged discrimination and inquiries regarding the Agency's nondiscrimination policies may be directed to: EEO Officer, P.O. Box 1795, Harrison, AR 72602-1795, (870) 741-1144, TDD (870) 741-1346 or the following email address: hr@aanwar.org

The Area Agency on Aging of Northwest Arkansas is a direct service provider for Medicaid, Medicare, and the Veterans Administration for persons receiving services through these agencies. We also can provide some services through private pay and insurance reimbursement.



Family Caregiver



Area Agency on Aging
of Northwest Arkansas
The Aging Experts



Who is Eligible for Caregiver Services

Family caregivers are adult family members or other individuals providing informal in-home and community care to an older individual (60 years of age or older) who is “frail” and determined to be functionally impaired.

In some cases, caregiver services may be available for caregivers who are grandparents or relatives of a child by blood, marriage, or adoption. The caregiver must be 55 years of age or older and live with the child, be the primary caregiver of a child because the biological or adoptive parents are unable or unwilling to serve as primary caregiver, and have a legal relationship to the child.

Caregiver Services

1. **Information** provided to caregivers about available services, including public education and outreach events.
2. **Access/Assistance** given to caregivers linking them to opportunities and services available.
3. **Counseling** includes individual counseling, support groups and caregiver training.
4. **Respite Care** which provides temporary, substitute supports or living arrangements to provide a brief period of rest for caregivers.
5. **Supplemental Services** are provided on a limited basis to complement the care provided by caregiver. Examples: blood pressure monitors, insulin test kits, dental work, homemaker, chore and personal care.

Caregiver Grants

Grants are available to assist primary family caregivers with respite, and some supplemental services which may include: home modifications, assistive technologies, emergency response systems, and incontinence supplies.

For a primary family caregiver to be eligible for a grant, the person being cared for must be unable to perform a minimum of 2 activities of daily living or incidental activities of daily living as documented by the caregiver support program assessment.

The maximum grant available will be \$575 per fiscal year per primary family caregiver. The caregiver is responsible for 25% of the submitted amount. (Example: if the caregiver submits \$100.00 in receipts for reimbursement, they will receive \$75.00).

The agency will reimburse the primary family caregiver for **pre-approved** expenses upon receipt of proof of payment for service rendered. Receipts must be presented to the Regional Office for approval for payment by the 15th of the month following the month the services were rendered.

No payment will be made to a primary caregiver for services rendered by a family member who resides in the same home as the person receiving care.

Family Caregiver Support Program

Families are the major provider of long-term care, but research has shown that caregiving exacts a heavy emotional, physical and financial toll. Many caregivers who work and provide care experience conflicts between these responsibilities. Almost half of all caregivers are over age 50, making them more vulnerable to a decline in their own health.

The Family Caregiver Support Program is designed to provide education and support to these caregivers.